

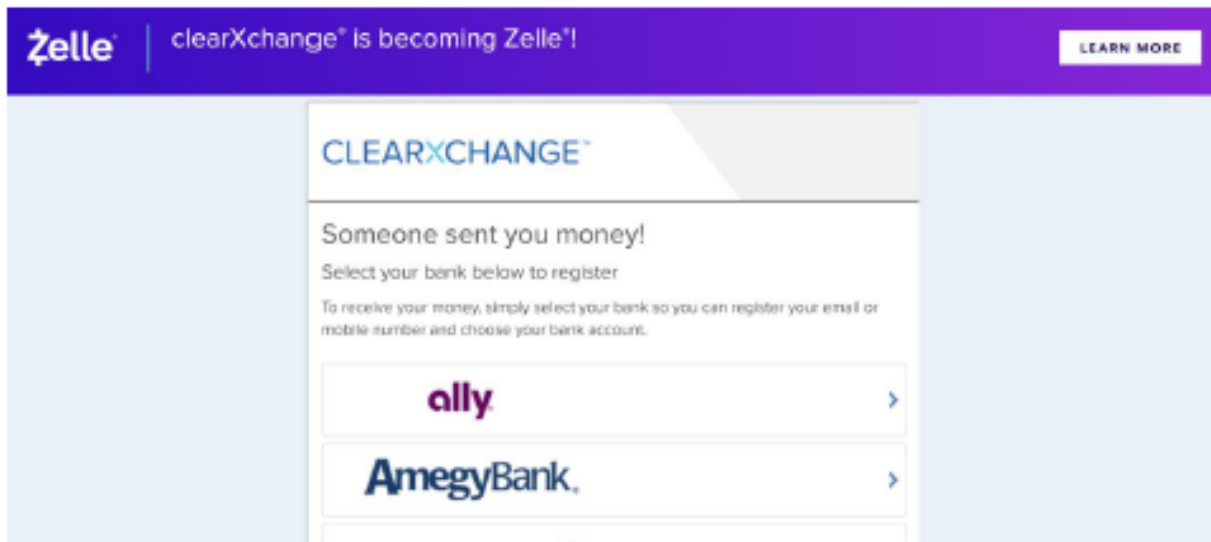
Bank Is Not Listed As Zelle Partner

If you use a bank that is not in the Zelle network, you will need to complete an alternate registration process. This alternate registration process requires you to enter more information, including your bank account number and the routing number. If you do not have these numbers, ask for assistance from a representative of your bank.

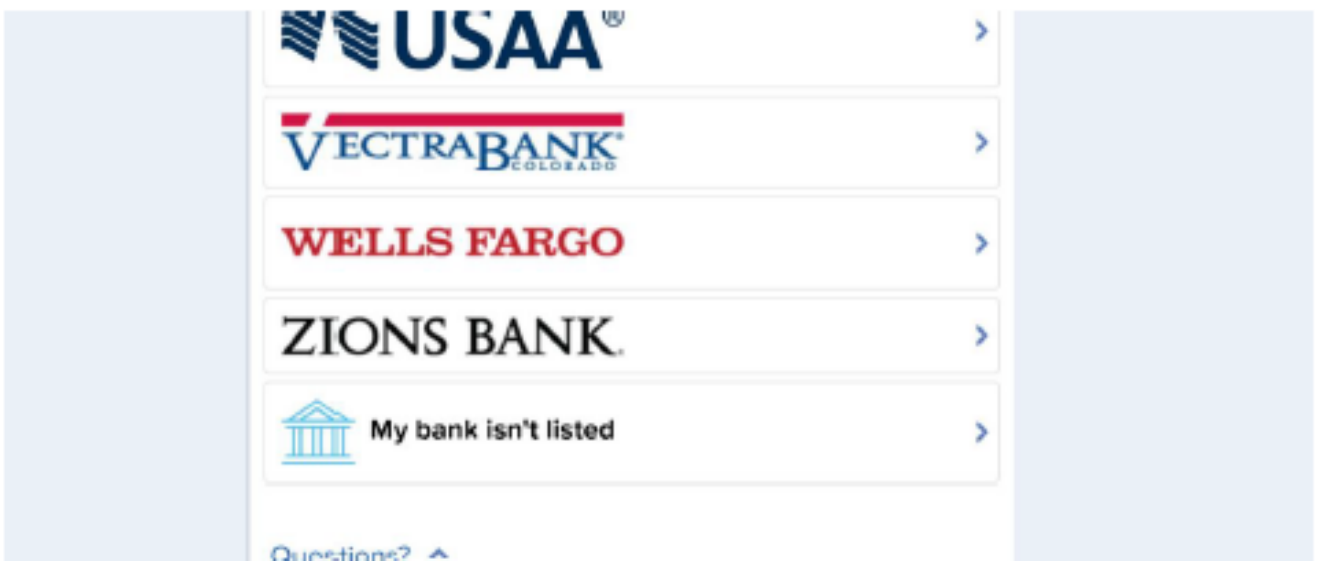
In the Zelle website If your bank is not listed, select “My bank is not listed” and follow the instructions. I have attached an example herein.

Section B: Registering with a Bank that is not a Zelle Partner

Step 1: Go to the Zelle/clearXchange [website](#).



Step 2: Scroll down and click “My bank isn’t listed.”



Step 3: Create a Zelle account or log in.

The grantee should enter their email and password to create a Zelle account. The email must match their IIE email. Review the terms, check the Yes box, then click "Get Started."

CLEARXCHANGE™



Someone Sent You Money!

Let's get started! [Log in](#) if you're already registered or enter your email and create a password below, then click 'Get Started'.

Email or Phone Number Where Notification was Sent [?](#)

Message and Data rates may apply for text verification codes only

Confirm Email Address

Create Password [?](#)

Confirm Password

Agree to Our Terms

Read and accept our [E-sign Consent](#), [Service Agreement](#), and [Privacy Policy](#)

clearXchange E-sign Disclosure and Consent

Last Updated: December 23, 2015

YOU MUST AGREE TO THIS E-SIGN CONSENT TO REGISTER FOR THE CLEARXCHANGE SERVICES.

Yes, I've read and agree to the [E-Sign Consent](#), [Service Agreement](#), and [Privacy Policy](#).

GET STARTED

Step 4: Enter your information

Enter first name, last name, date of birth.

Select account type from the drop-down menu. Carefully type in routing number and account number, then confirm account number. Click "Submit."

The screenshot shows the Zelle registration page. At the top, there is a purple header with the Zelle logo and the text "clearXchange® is becoming Zelle™". A "LEARN MORE" button is on the right. Below the header is a navigation bar with "ABOUT", "FAQ", and a "LOG IN" button. The main content area is titled "Enter Your Information" and includes a sub-header "Personal Information" and "Bank Information".

Personal Information

By completing your personal and bank information below, we will be able to set up your clearXchange.com profile so you can receive and send money!
All fields are required.

First Name

Last Name

Date of Birth

Bank Information

Account type

Routing number

Account Number

Confirm Account Number

Buttons: **SKIP & EXIT** **SUBMIT**

Step 5: Confirm

The grantee should see a screen that confirms Zelle registration is completed.